

Soft Play Hire Agreement including TERMS & CONDITIONS

TYPICAL TOTZ, part of Typical Type Events LTD

Registered address Fairfax House, 6a Mill Field Road. Cottingley, Bingley BD16 1PY

Tel 07788 276050 Email hello@typicaltype.co.uk

Website www.typicaltype.co.uk



Booking & Cancellation

1. Check availability of date and equipment required by email or direct message via our social media platforms.
2. Fill out electronic enquiry form on the website.
3. All bookings will be confirmed by **Typical Totz** upon receipt of an enquiry form.
4. A £100 non-refundable deposit is required to secure the booking on confirmation. An invoice will be sent for this, via email.
5. Any balance remaining will be due for your hire fourteen days before confirmed Hire date. Payment will be BACS (details on our invoice), or by some other method we mutually agree.
6. In the event of your cancellation, the deposit is forfeited – as it is non-refundable. However, if more than 28 days' notice is given the deposit can be transferred to re-book on another day, subject to availability.
7. Any changes to the booking must be received in by email and agreed by **Typical Totz** prior to your Hire.
8. All prices are subject to change at any time (excluding confirmed bookings).
9. If **Typical Totz** cancels the booking (excludes reasons beyond our control), full monies will be refunded.
10. We are unable to guarantee the weather and some items are for indoor use only. We will not refund any monies if the weather forecast is unfavourable, or the weather turns bad on or during the day of Hire and no alternative cover has been arranged. We reserve the right to charge an additional £50.00 cleaning fee if any item is returned to us wet.

Delivery, Setup and Collection

1. It is the **Hirer's** responsibility to check the site measurements for the required package, and also to ensure that there will be adequate space surrounding the play equipment. (1 metre is required for our play frame hire) If sufficient space is not available at the venue site for the package ordered you will still be charged for them.
2. We will agree with you prior to the hire day a suitable drop off and collection time.
3. It is the responsibility of the **Hirer** to ensure easy access to the venue for unloading and loading of equipment. Any restrictions must be reported to **Typical Totz** prior to the event

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such as but not limited to, lack of parking, stairs, narrow doorways etc. Failure to do so may result in Typical Totz not being able to deliver. Please note our large soft play frame is suitable for ground level access only.

4. The packages include free delivery to venues within 5 miles of Bingley, West Yorkshire. Venues beyond 5 miles will incur a delivery fee. Please contact us for details.
5. We will endeavour to deliver on time, but **Typical Totz** will not be held responsible for delay incurred due to circumstances beyond our control (e.g., traffic problems, bad weather).
6. **For home hire -Typical Totz** and the **Hirer** must check that all items expected are included on delivery and any problems reported to us straight away, even though we will set up the equipment. Please remember that the soft play vinyl may get hot in the sun and any mirrors may reflect the sun into eyes etc so on hot sunny days we recommend to set up in shade or indoors. We must insist on the equipment being installed at least 1m from any obstructions. **Typical Totz will not accept any responsibility for accidents, injury or damage during the period of hire and recommend the Hirer take out their own insurance to cover the day. The Hirer** must inform us on collection of any damage, loss or soiling that hasn't been able to be sorted prior to us collecting.
7. **For Venue Hire – Typical Totz** will set up the equipment taking into account full safety of the children, **and therefore the equipment must not be moved off of the play area during the Hire. Typical Totz** will not accept any responsibility for accidents, injury or damage during the period of hire and therefore recommend the Hirer takes out their own insurance to cover the day. Where the venue is a licenced premises, the equipment must be set up in a room away from the bar, or the equipment must be fenced off. **We are not insured for injury if any glass is on or near to the hire equipment at any time.**
8. On delivery for Home Hire, and after set up for Venue Soft Play Hire, **A RETURNABLE £50 damage/loss/soiled deposit** will be required. If damage, loss or soiling has occurred during the Hire please let us know straight away. **Typical Totz** will assess any damage and discuss and agree appropriate action with the Hirer. An itemised invoice to cover loss/damage or professional cleaning may be sent after the hire if necessary if costs incurred are over £50. Quotes will be sourced for replacement or mending and any extra costs will be charged to the **Hirer.**

Health & Safety

It is the responsibility of the person who is hiring one of our Soft Play Hire Packages to ensure that all possible steps are taken to avoid injury or damage. NOTE THE EQUIPMENT IS SUITABLE FOR CHILDREN UNDER THE AGE OF 5 YEARS OLD ONLY. Please ensure that the following Safety Instructions are followed:

1. AT ALL TIMES, CHILDREN MUST BE SUPERVISED BY AN (UNTOXICATED) ADULT OF 17 YEARS OLD OR GREATER.
2. Please ensure that our equipment is kept in a clean condition - if we have to have the equipment professionally cleaned before the next hire, then we may have to charge you extra. All Packages will include a pack of anti-bacterial wipes for you to use during your hire if requested. All equipment will be cleaned before and after the Hire.

3. No food, drinks, chewing gum or GLASS to be allowed on or near any of the equipment, this will avoid choking, mess or injury (please note if the equipment is collected in a dirty condition, then the person hiring it will incur a cleaning charge).
4. All shoes, glasses, jewellery, badges **MUST** be removed before using the **Soft Play equipment**. No face paints, party poppers, coloured streamers or silly string to be used either on or near the **Soft Play and equipment**. (These can create staining on the vinyl).
5. No smoking or barbecues near the **Soft Play and equipment**.
6. A responsible unintoxicated Adult (over 17 years old) must supervise at all times. **Typical Totz accepts NO** liability for any accidents or injuries that may occur whilst the equipment is on hire and recommend the Hirer takes out their own insurance for the day. For any medical attention required by a user of our equipment, this must be sought within two hours of the injury/incident.
7. Always ensure that you limit numbers according to the age and size of children using it. Please note, our equipment is suitable only for children under the age of 5 years old.
8. Children must not push, collide, fight or behave in a manner likely to injure or cause distress to others.
9. No pets or sharp instruments to be allowed on or near the **Soft Play and equipment**.
10. Please ensure that an area of 3 feet (1 metre) around the **Equipment** is completely clear if necessary.
11. A full risk assessment, carried out by **Typical Totz** is available on request.
12. The equipment must be separated by a fence or room divider where the equipment is on licenced premises. **WE ARE NOT INSURED FOR ANY INJURY CAUSED BY GLASS BEING ON OR NEAR THE EQUIPMENT AT ANY TIME.**

General

1. Ball Pit - please re-bag the balls for us.
2. Any damage to the equipment must be reported to **Typical Totz** as soon as possible, and may result in an additional fee.
3. The **Hirer** will be responsible for any loss of equipment during the Hire Period and will be charged accordingly.
4. **Typical Totz** are covered by Public Liability Insurance, and a copy of this is available on request.

DISCLAIMER Please note that all persons using our equipment do so at their own risk. The person/organisation hiring the equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use.

These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the **Hirer** to ensure they are adhered to. Our company cannot accept any responsibility for any injury caused to anyone using this equipment.

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IF ANY MEDICAL ATTENTION IS REQUIRED BY A USER OF OUR EQUIPMENT, IT MUST BE SOUGHT WITHIN TWO HOURS OF THE INJURY/INCIDENT OCCURRING FOR OUR INSURANCE TO BE VALID.

IF YOU ARE UNSURE OF ANYTHING, PLEASE DO NOT HESITATE TO CONTACT US.



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